### SMALL JD EDWARDS SUPPORT



### BIG OPERATIONAL RELIEF



# BUSINESS USERS ARE UNDER PRESSURE TO COMPLETE THE SCHEDULED TASKS ON TIME, ESPECIALLY AT THE END OF THE MONTH

Tiny operational activities consume more time, which results in delays and costs.



A recent study found that most users need a quick and small amount of support, such as 5 to 10 hours support on any given day or at the end of each month, which eliminates larger delays and costs \*\*

Based on our consulting experience, remote operational quick Support for JD Edwards can help increase operational efficiency, and users will be able to execute tasks according to expectations.

At Cyret, we understand the business's small but critical need. So, we have developed a small JDE support model with significant operational relief that allows us to offer any amount of Support as small as 5 hours.

## Many customers have embraced this initiative. Here are a few activities we have undertaken to benefit the business users

- Physical stock updates during month-end
- Open Invoices versus bill match
- Parent company-specific reporting
- Data extraction (any format)
- Monthly Server Restarts
- Invoicing Support during month-end
- Stand by Support for month-end activities
- Support during Audit
- Mid-month consolidation support

#### **WE CAN TALK MORE ON THIS**